

FENIKS. Counselling, Personal Development and Support Services Ltd.

St. Margaret's House, 151 London Road, EH7 6AE, Edinburgh +44 7510 122 425, e-mail: info@feniks.org.uk www.feniks.org.uk

Volunteer Role: Marketing and Social Media Volunteer

Project: Feniks (various projects)

Support Person	Gosia Kowalewska, Volunteer Coordinator/Community Development Worker
Role Purpose	The role of Marketing and Social Media volunteer is to assist the staff in promoting Feniks's services and projects on Facebook and Instagram or on one of the mentioned channels. Additionally the volunteer could work on building a social media strategy.
Specific Tasks	 To publish posts on Facebook and Instagram on Feniks's projects and services, mental health, community projects, welfare etc. To promote Feniks's projects and services on social media by sharing posts in specific groups.
Additional Tasks	 To build a social media strategy together with Feniks's staff and volunteers To build a database with resources on mental health, self-help, welfare
Skills and Qualities Needed	 Interests in social media Basic knowledge about social media and willingness to develop it Interest in creating simple graphics Computer skills Good writing skills in English and/or Polish
Commitment	Time commitment depends on volunteer's availability, but on an average minimum of 2 hours per week

Support and Training	The volunteer will go through the induction process to get to know the organization. The volunteer will receive a specific introduction to the tasks related to their role. All our volunteers receive supervision and are offered various training opportunities related to their role or our projects in general. There are also volunteer meetings which help to get to know other volunteers.
Expectations of Feniks' volunteer	 Commitment to the role Reliability Confidentiality Following Feniks's policies Commitment to work collaboratively with Feniks's team
Location and time of volunteering	Most tasks can be performed online but there might be some tasks in the future which require working from the Feniks office (151 London Road, Edinburgh EH6 7AE UK) on time arranged with the volunteer coordinator. Currently, during the lockdown the tasks will be performed fully online and support will be provided online as well.
How to apply	Please send an email to gosia.kowalewska@feniks.org.uk . Tell us a bit about yourself and why are you interested in the role.

Task Description Updated: 19th June 2020